

programmer. Ajay felt that Apex offered better career prospects, as it was growing much faster than Zen, which was a relatively small company, Ajay joined as a senior Programmer at Apex, with a handsome pay hike, he joined Aparna Mehta, s Five-member team. While she was efficient at what she did and extremely intelligent, she had neither the time nor the inclination to groom her subordinates. Time and again, Ajay found himself thinking of Suresh, his old boss, and of how he had been such a positive influence. Aparna, on the other hand even without actively doing anything, had managed to significantly lower his motivation levels,

Questions

1. What, according to you, were the reason for Ajay disillusionment? Answer the question using Maslow,s Hierarchy of needs.
2. What should Ajay do to resolve his situation? What can a team leader do to ensure high levels of motivation among his/her team members?

OB, B.VOC

[This question paper contains 4 printed pages.]

Your Roll No.....

Sr. No. of Question Paper : 7566

Unique Paper Code : 61018511

Name of the Paper : Organizational Behaviour
(GEC-5.1)

Name of the Course : **B.VOC. (BFSI/Software
Development) (CBCS), 2023**

Semester : V

Duration : 3 Hours

Maximum Marks : 75



Instructions for Candidates

1. Write your Roll No. on the top immediately on receipt of this question paper.
 2. Attempt **all** question.
 3. **All** questions are equal marks
1. (a) Explain scientific management theory of Taylor. What is his contribution to the development of organisational Behaviour.

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- (b) What is organisation behaviour.? How does the study of OB help to meet the future challenges?

OR

- (a) Trace out the evaluation of management theories. Identify major landmark in the process.
- (b) Why do the managers need a conceptual framework for studying behaviour in organisation?
2. (a) "Job related attitude are significant for understanding organisational Behaviour." Explain.
- (b) What is the effect of Job satisfaction on employee performance?

OR

- (a) What is motivation. What does Maslow's hierarchy of need tell us about of people needs?
- (b) Discuss the Vroom, s expectancy theory of motivation. Explain the implication of this model on managers and organisation.
3. (a) Define Power. Distinguish between power and Authority.

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- (a) Define organisational culture. How does it differ from social culture?

OR

- (a) What are the various levels of Culture? Explain .
- (b) Critically evaluate Maslow. S Need hierarchy Theory of motivation. How it is useful in modern day.
4. Write short notes on **any three**
- (a) Behavioural theory of Leadership
- (b) Trait theory of Leadership
- (c) Contingency theory of motivation
- (d) Emotional intelligence at work
- (e) Sexual harassment at workplace
5. Case study

Mr Ajay Sharma jointed Apex computer (Apex) in November after a successful stint at Zen Computers (Zen) where he had worked as an assistant

P.T.O.