[This question paper contains 2 printed pages.]

Your Roll No.....

Sr. No. of Question Paper: 1331

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Unique Paper Code

: 6203462001

Name of the Paper

: Fundamental of Management

and Organisational Behaviour

Name of the Course

B.VOC (Banking, Financial

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Services and insurance)

Semester

: 111

Duration: 3 Hours

Instructions for Candidates

of this question paper.

- 2. Attempt any five questions.
- 3. All questions carry equal marks.
- 1. Describe the term "management". Examine the different roles played by a manager of a typical business organisation. (18)
- 2. What is the relevance of planning. Briefly describe the approach of MBO. (18)

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- 3. Explain the term personality. State in detail, the big five personality traits. (18)
- What role does motivation plays in the organisation.
 Describe any two content theories of motivation.

(18)

- Define conflict. Why the identification and management of conflict is essential. Briefing state any five strategies of conflict management. (18)
- Define leadership. Explain any two theories of leadership in detail. (18)
- 7. "Types of groups in an organisation may lead dynamic approachability" Comment on this statement. (18)