

Wednesday

8/5/19

This question paper contains 2 printed pages]

Roll No.

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S. No. of Question Paper : 8617

Unique Paper Code : 12113402 IC

Name of the Paper : Communication Competence

Name of the Course : B.A. (Hons.) Applied Psychology :
CBCS-SEC

Semester : IV

Duration : 2 Hours

Maximum Marks : 38

(Write your Roll No. on the top immediately on receipt of this question paper.)

Attempt all questions

1. Define Communication. Discuss the functions of the Communication by citing the relevant examples. 5,10

Or

What do you understand by communication competence ? What are the characteristics of communication competence ? 5,10

2. What are the components of the listening process ? Discuss the barriers which makes effective listening difficult. 5,10

P.T.O.

Or

Describe verbal and non-verbal communication skills citing suitable examples. 15

3. Write short notes on (any *two*) : 4,4

(a) Interviewing skills

(b) Oral presentation

(c) Meaningful conversation

(d) Handling question/answer.